



WELLINGTON-GUELPH HEALTH & HOUSING COMMUNITY PLANNING
TABLE - COMMUNITY PARTNER WEBINAR

2024.09.25



Health & Housing Community Planning Table - Community Partner Webinar

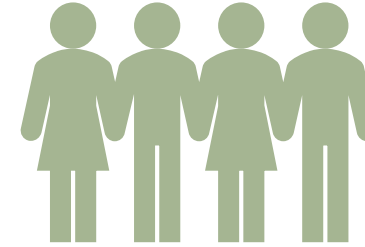
Meeting Objectives:

1. Engage and invite collaboration with enabling and impacted partners in the work of the Planning Table.
2. Share key highlights from the Health & Housing Integration Symposium
3. Update regarding work of Health and Housing Community Planning Table

Symposium Highlights – Shared Vision



A shared vision that our community be caring,
respectful, holistic and that we meet people
where they are at.



And, that our community is
safe for everyone.

Symposium Highlights - Gaps

Gaps that were underlined include:

- A lack of access to basic needs for those experiencing homelessness
- A lack of affordable housing including deeply affordable and supportive housing options
- Significant gaps in the provision of health services, and in mental health and addiction services
- A lack of consultation with people with lived/living experiences
- A lack of Indigenous-Led solutions and services

Symposium Highlights - Consensus

The need for a Wellington-Guelph Health and Housing Community Plan!

Key Objectives:

- Provide a needs assessment through mapping of services and gap analysis
- Identify and address short-medium-long term goals and objectives
- Prioritize outcomes and funding investments
- Promote service and funding efficiencies by reducing silos and duplication
- Promote public support and provide people with ways they can contribute
- Allow for strategic advocacy and quick grant application submissions
- Promote common understanding of service mandates, language/terms, and standards
- Allow for monitoring and evaluation to adapt and celebrate successes



Key Highlights from 2024 Health and Housing Symposiums



Wellington-Guelph Health & Housing Community Planning Table – Planning Focus

Terms of Reference - Mandate

The Wellington-Guelph Health and Housing Community Planning Table (the Table) will provide advice, oversight and actively contribute leadership to support both planning and action towards a vision and community plan to integrate health and housing services in Wellington-Guelph based on consultation with/input from those with lived and living experience.

Wellington-Guelph Health & Housing Community Planning Table Planning Focus



Terms of Reference - Scope

PLANNING

The vision and plan will support the development of an integrated and equitable spectrum of social, housing and health supports and consider health and housing needs:

- in both the City of Guelph and the County of Wellington
- of families, youth, adults and seniors
- to address prevention as well as the needs of those who are in crisis, at risk of crisis and emerging from crisis.

Once developed, the Table will oversee execution and evaluation of the plan including development of KPIs.

ACTION

Practical, real-time opportunities and activities to advance integrated health and housing, including:

- Coordinated access
- Planning an operationalization of the 'Guelph Wellington HART Hub'
- Meeting the basic needs of people experiencing homelessness
- New shared services funding (eg.10 Shelldale)
- Strategize and collaborate to address emerging issues and opportunities
- Improving communication and patient-level data sharing/ shared care planning

Wellington Guelph Health & Housing Community Planning Table Membership



Emmi Perkins (Co-Chair)	Guelph Wellington OHT
Luisa Artuso (Co-Chair)	County of Wellington
Sarah Gillies	County of Wellington
Angela Stanley	Wellington Health Care Alliance
Elsa Mann	Rural Wellington Community Team
Councillor Rodrigo Goller	City of Guelph Council
Dominica MacPherson	Wellington Guelph Poverty Task Force
Kristen Cairney	Wyndham House
Melissa Kwiatkowski	Guelph Community Health Centre
Kristen Kerr	Stonehenge Therapeutic Community
Gail Hoekstra	Stepping Stone
Helen Fishburn	WW CMHA
Matthew Tenenbaum	WDGPH
Councillor Dave Anderson	County of Wellington Council
Eric Philip	Thresholds Homes and Supports
Andrea DeJong	Guelph General Hospital
Dr. Sherief El-Gaaly	Homewood Health Centre

Wellington-Guelph Health & Housing Community Planning Table – Planning Focus



1. People with Lived Experience (PWLE) Advisory Group
 - Establish vision for the 'Integration of Health and Housing
2. Indigenous-led solution
3. Alignment of Existing Tables with Priority Areas and Goals
4. Mapping Health and Housing Resources
5. Data

Alignment of Existing Tables with Priority Areas and Goals



Alignment of Existing Tables with Priority Areas and Goals

<p>Housing Options GOAL: Increase the availability and diversity of housing options to meet current housing needs Proposed Lead: Built for Zero Operations Committee</p>	<p>Indigenous-Led Solutions GOAL: To enhance access to culturally safe health services and housing for Indigenous peoples with precarious health and housing, by supporting Indigenous-led solutions and establishing partnerships to develop tailored services and housing options Proposed Lead: TBD</p>	<p>Emergency Responses to Homelessness GOAL: Coordinated responses to unsheltered homelessness (eg. Drug paraphernalia, propane tanks etc.) Support access to existing shelter and housing options via established pathways Proposed Lead: County of Wellington with Built for Zero Operations Committee</p>	<p>Provision of Basic Needs GOAL: Ensure 24/7/365 access to washrooms, showers, water, food, laundry, warming/cooling space Proposed Lead: New group established</p>
<p>Policy Advocacy & Funding GOAL: Establish a collective approach to advocate for policy reforms and changes to funding to address health and housing needs Proposed Lead: Planning Table, PTF, GW OHT, City of Guelph and County of Wellington</p>	<p>Public Education Goal: Create community understanding and empathy for people experiencing homelessness, addictions and Mental health issues Proposed Lead: Planning Table</p>	<p>Integration of Health and Housing GOAL: The integration of health supports in all housing services (emergency shelters to permanent housing) Proposed Lead: Planning Table</p>	<p>Health Services: Primary Care GOAL: To ensure equitable access to comprehensive health services, including primary care Proposed Lead: GW OHT</p>
<p>Health Services: Mental Health & Addiction GOAL: To ensure equitable access to mental health and substance use services Proposed Lead: GW OHT</p>	<p>Preventative Services: Upstream Prevention GOAL: To reduce homelessness, mental health challenges, and addictions by ensuring access to support and resources that promote social inclusion and enhance overall wellness Proposed Lead: Built for Zero Operations Committee</p>	<p>Preventative Services: Situational Interventions Goal: To prevent homelessness and support housing stability for individuals at high risk of, newly experiencing, or who have previously experienced homelessness by ensuring access to targeted, situational interventions Proposed Lead: Built for Zero Operations Committee</p>	<p>Mapping of Services and Data Collection Goal: To develop and maintain user-friendly service mapping and data collection on health and housing services that provides data necessary to make informed decisions Proposed Lead: Planning Table</p>

Wellington-Guelph Health & Housing Community Planning Tab Planning Focus



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Wellington-Guelph Health & Housing Community Planning Table – Action Focus



Demand for health and housing services in Guelph Wellington

		2019	2023	2024 (first 6 months)	
Housing - County of Wellington	# on By-Name-List (BNL)	132	150	205 ↑	
	By-Name-List Overall monthly average)	145	187	243 ↑	
	# of shelter spaces	52	109	146 ↑	
	# of permanent supportive housing spaces	0	40	40 + 32 at 10 Shelldale ↑	
Mental Health & Addictions	CMHA	FACCT - # being served and # on waitlist (Guelph)	56 clients were on waitlist 391 unique clients served	255 clients were on waitlist ↑ 442 unique clients served ↑	211 clients were on waitlist (58 currently) ↓ 391 unique clients served ↑
		Counselling & Treatment (Rural Area)	550 clients were on waitlist 205 unique clients served	126 clients were on waitlist ↓ 135 unique clients served ↓	125 clients were on waitlist (87 currently) ↑ 79 unique clients served
	Homewood	Assertive Community Treatment Team (ACTT) – Guelph			6 clients currently on waitlist 83 clients currently being served
		Assertive Community Treatment Team (ACTT) – Rural Wellington/Fergus			4 clients currently on waitlist 58 clients currently being served
	Stonehenge	Rapid Access Addiction Medicine	156 (FY)	1050 (FY) ↑	162 (Q1 2024) ↓
	Wyndham House	Youth Hub	205	365 ↑	340
	GCHC	Adult Health Hub	Unique clients served = 700 Total visits = 10,000		
	GGH	Opioid-related ED visits pertaining to	123	146 ↑	25 (Q1 only) ↓
	WHCA	mental health	19	20	7 (Q1 only)

Wellington-Guelph Health & Housing Community Planning Table – Action Focus



Basic Needs Sub-Working Group

Goal: Ensure 24/7/365 access to washrooms, showers, water, food, laundry, warming/cooling space

Areas of Focus:

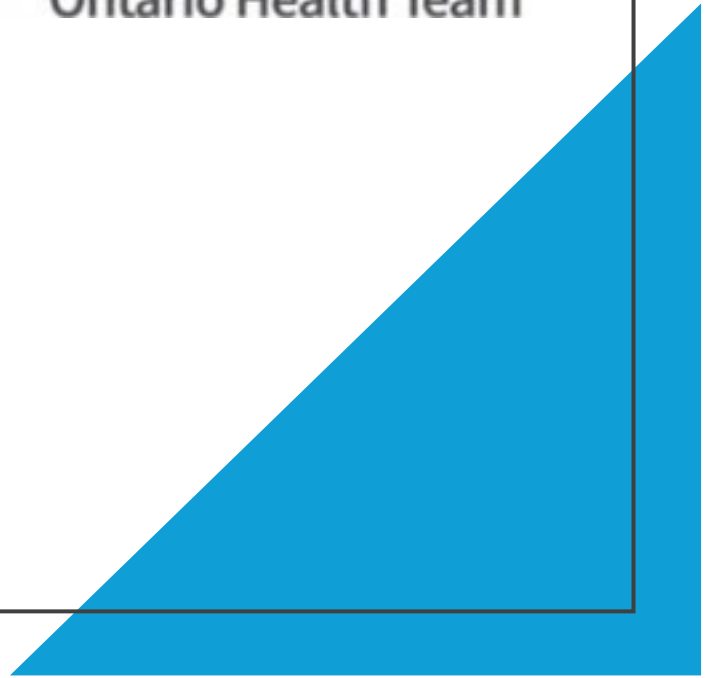
1. coordinated approach to outreach responses,
2. daytime hub,
3. check-in visits to encampments in Guelph.

Guelph Wellington HART Hub Application

Overview and next steps



Guelph
Wellington
Ontario Health Team



Guiding Principles for HART Hub

- Build on existing engagement
- Protect existing services – youth concurrent hub/adult hub
- Preserve trusted relationships clients have with staff
- Build on what we have
- Address known system gaps
- Work with what we can start quickly
- Mitigate as many risks of CTS closure as possible

How we got here:



COVID Response

Needs
Data



Mayor's Task Force

System Capacity
Planning



City Council Report

Service Mapping
Engagement



London Visit

Integrated Crisis Centre



Symposium

Engagement
Ideas

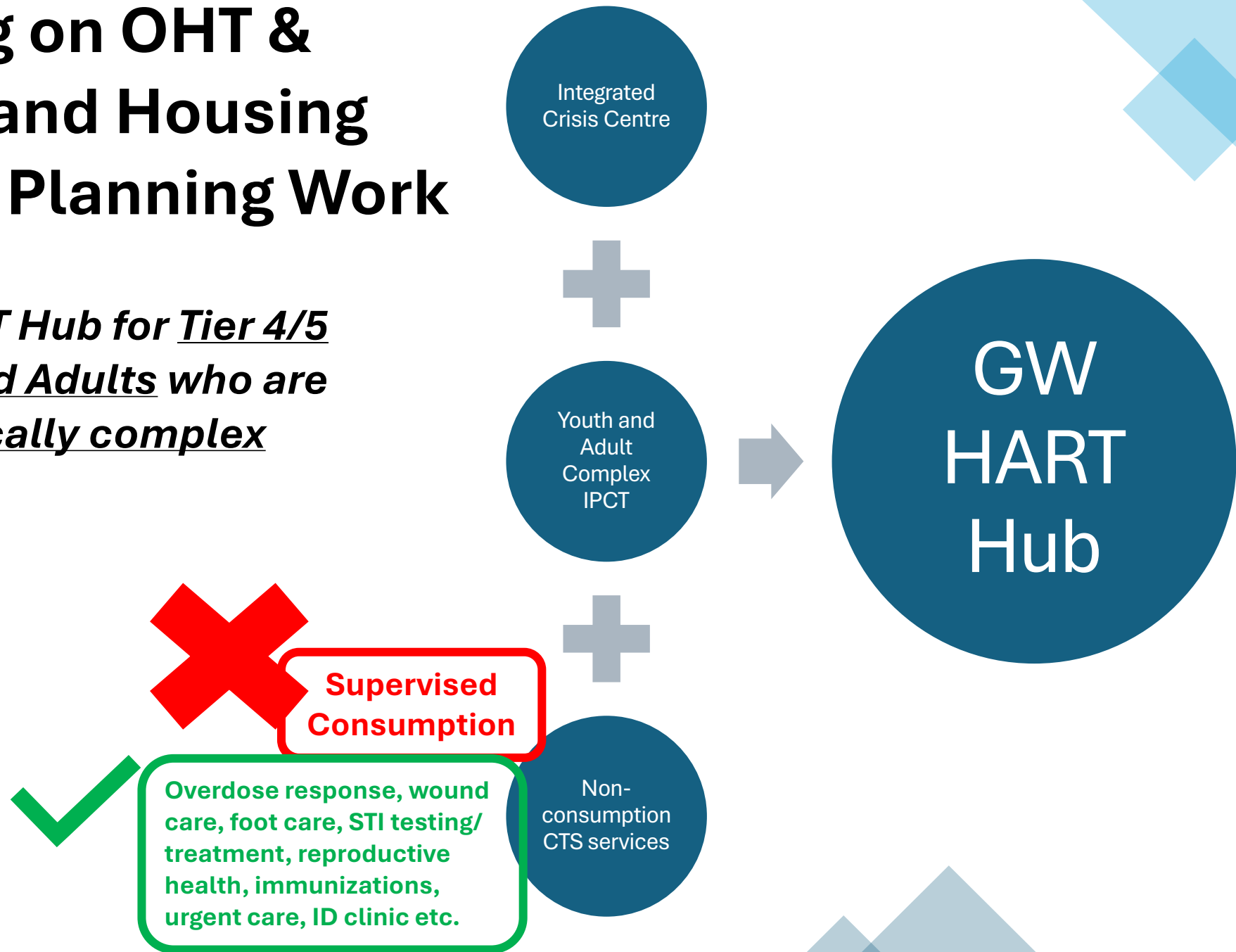


HART Hub

Application
CTS Wind down

Building on OHT & Health and Housing System Planning Work

GW HART Hub for Tier 4/5 Youth and Adults who are medically complex



H&H Table \$450k

HART Hub

Funding source

City of Guelph

MOH

Outcome

Fund a short-term daytime service gap AND build long-term plan with budget to come back to council

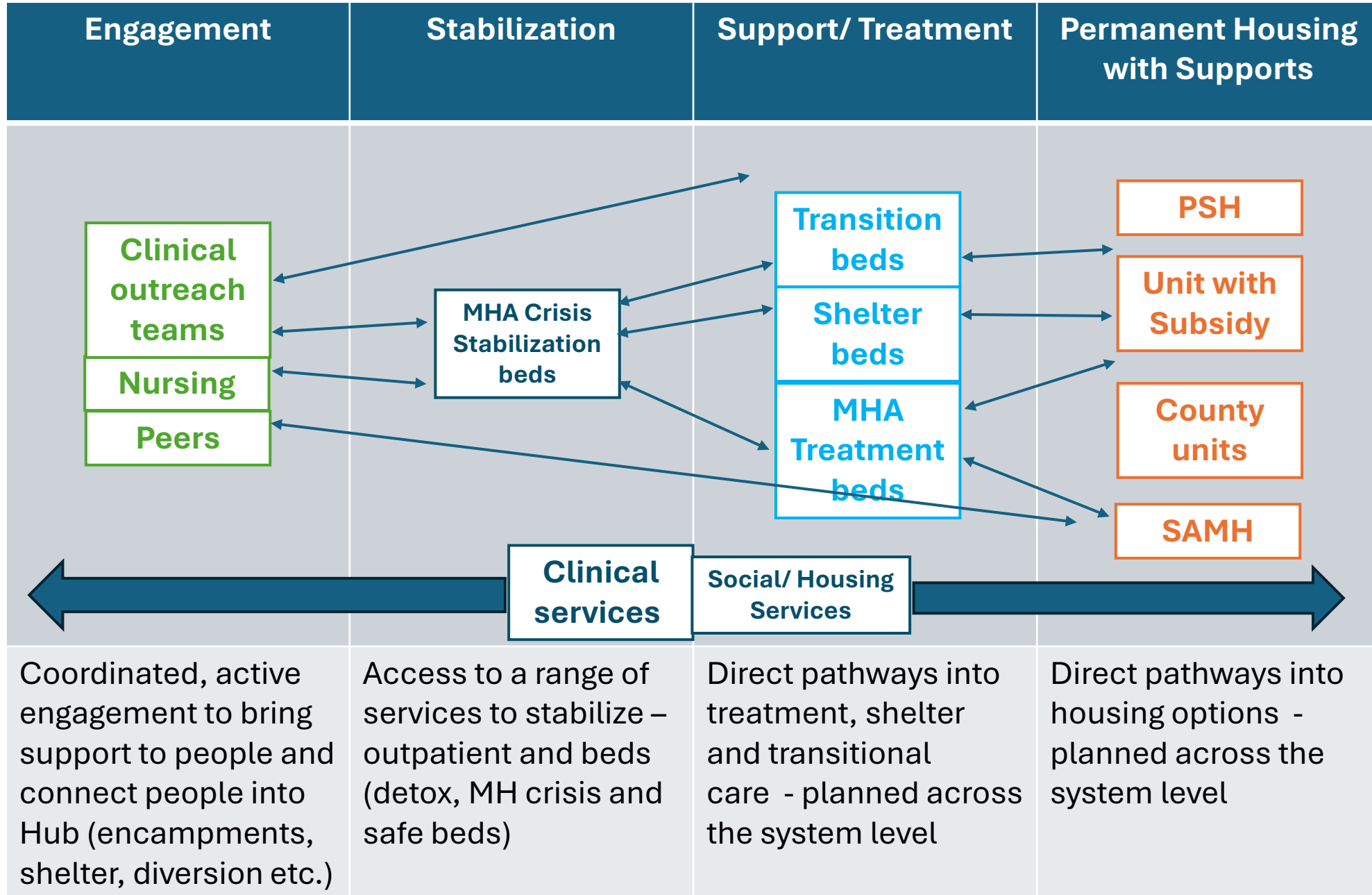
Submit HART Hub application for tier 4/5 by Oct 18th.

Gap addressing

Universal, low-barrier access to daytime service, including basic needs supports

Bermuda triangle – people who are medically complex that are cycling in crisis. Addressing crisis stabilization for substance use health, mental health and physical health.

Pathways to support and care – managed by coordinated access system



Next steps



ENGAGEMENT AT THE HEALTH
AND HOUSING COMMUNITY
PLANNING TABLE



SMALL WORKING GROUP TO
LEAD APPLICATION



DUE OCTOBER 18TH

Celebrating Recent Successes in Health and Housing Integration



10 Shelldale is fully occupied!

Co-design new shared services funding

65 Delhi development

Housing Stability Working Group

Funding from City of Guelph to address basic needs of persons experiencing homelessness

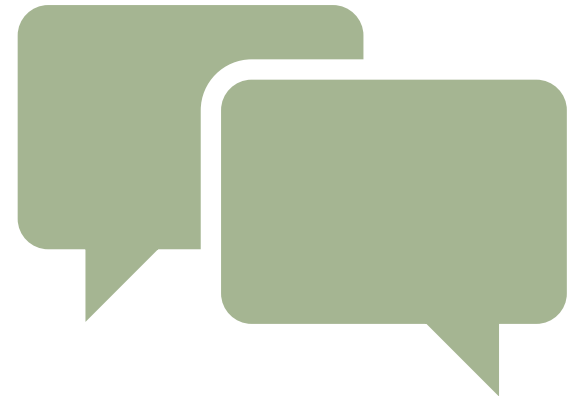
Supporting families experiencing homelessness

Information sharing amongst/between health and housing providers

Canadian Institutes Health Research (CIHR) Research Grant

Health and Housing Community Partners Webinar

- How to get involved & stay informed
 - Quarterly webinars
 - Key Messages
 - Other?
- Please send questions, comments and/or feedback about the work of the Planning Table and/or today's webinar to:
askus@guelphwellingtonoht.com
- In follow-up:
 - A link to the recording of this webinar as well as the slides from the presentation will be sent to participants
 - A Q&A will be developed from the questions collected in the chat and will be circulated to this group.
- Next Quarterly Webinar – early 2025



Health & Housing
Community
Planning Table

Community
Partner
Webinar
Q&A

